

**Ex post questionnaire of qualitative studies
for Works Contract 3A.5**

*“Development of a flood gate at the left flood embankment in the area of water intakes
for the Sendzimira Steel Mill in Cracow”*

In response to the following questions – please circle the correct one:

1. How do you think the implementation of the flood protection investment has influenced you and your loved ones?

- (a) definitely positively
- (b) positively
- (c) neither positively nor negatively
- (d) negatively
- (e) definitely negatively

2. How do you think the implementation of the flood protection investment has influenced the community you live in?

- (a) definitely positively
- (b) positively
- (c) neither positively nor negatively
- (d) negatively
- (e) definitely negatively

3. Did you have any concerns about the implementation of the flood protection investment prior to implementation of the investment?

- (a) yes (if yes then question 4)
- (b) no
- (c) difficult to say

4. In your opinion, has - what you previously feared - been confirmed at the investment implementation stage?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

5. Can you rate on a scale of 1 to 10 whether the implementation of the flood protection investment has influenced you and your loved ones

Definitely positively	1	2	3	4	5	6	7	8	9	10	Definitely negatively
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6. Can you rate on a scale of 1 to 10 whether the implementation of the flood protection investment has influenced the community you live in?

Definitely positively	1	2	3	4	5	6	7	8	9	10	Definitely negatively
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7. As a result of the implementation of the flood protection investment, has your household's socio-economic situation been maintained at pre-project levels?

- (a) definitely yes
- (b) rather yes

- (c) neither yes nor no
- (d) rather not
- (e) definitely not

8. Has the implementation of the flood protection investment affected the livelihoods of your household?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

9. Has the implementation of the flood protection investment improved the living conditions and/or livelihoods of your household?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

10. Was the compensation you received sufficient to compensate/restore the impact/assets lost caused by the flood protection investment?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

11. Did you receive compensation within the time indicated in the Land Acquisition and Resettlement Action Plan?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

12. Did you receive compensation in accordance with the rules set forth in the Land Acquisition and Resettlement Action Plan?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

13. In your opinion, did the expropriation take place in accordance with Polish law and World Bank policies?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

14. Was the expropriation deadline indicated in the Land Acquisition and Resettlement Action Plan clear and was the process conducted as announced and expected?

- (a) definitely yes

- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

15. Did you receive clear information on the time of impact and/or occupation of the property and did the planned time of impact/occupation differ from the actual time?

- (a) yes (if yes then question 16)
- (b) no
- (c) difficult to say

16. If the answer to question 15 was yes, what impact has this difference had on your household?

- (a) had no impact
- (b) significant impact
- (c) insignificant impact
- (d) difficult to say

17. Was the information you received as part of the process about the impacts caused and the planned compensation/mitigation measures sufficient for you?

- (a) definitely yes
- (b) rather yes
- (c) neither yes nor no
- (d) rather not
- (e) definitely not

18. How do you assess the grievance redress mechanism used in the process?

- (a) definitely positively
- (b) positively
- (c) neither positively nor negatively
- (d) negatively
- (e) definitely negatively

19. How do you perceive the method of stakeholder engagement used in the process, including those affected by the construction of the reservoir/flood protection investment?

- (a) definitely positively
- (b) positively
- (c) neither positively nor negatively
- (d) negatively
- (e) definitely negatively

20. What were the main difficulties in receiving compensation?

- (a) there were no difficulties
- (b) the main difficulties were: